

Topics

Topic 1 Understanding individual rights

- Types of health & social care settings
- The rights of service users in health and social care settings
- The benefits to service users' health and wellbeing when their rights are maintained

Topic 2 Person Centred Values

- Person-centred values and how they are applied by service providers
- Benefits of applying the person-centred values
- Effects on service users' health and wellbeing if person-centred values are not applied


Topic 3 Importance of communication in H&SC Settings

- Verbal communication
- Non-Verbal communication
- Active listening
- Specialist communication
- Effective communication

KO4 protecting service users and service providers in H&SC Settings:

- Safeguarding
- Infection prevention
- Safety procedures and measures
- How security measures protect service users and staff

Key Vocabulary:

Individual rights, maintaining individual rights, care practitioners, service users, care settings, care services, choice, confidentiality, consultation, protection from harm and abuse, equal and fair treatment, person centred values, verbal communication, non-verbal communication, specialist communication, effective communication, personal hygiene, safety, security, handling and moving techniques, training, safety policies and procedures, infection, disease, risk assessments 

Careers:

NHS Careers – looking at different job roles that exist in the NHS and identifying key roles, personal qualities and responsibilities

Social Care Careers – looking at different job roles that exist in the Social Care Sector and identifying key roles, personal qualities and responsibilities

Links to other units:

R034: Planning and delivering a creative activity (Topic 3 & 4)

R033: Impact of life events, Sources of support (Topics 2 & 3)

Cross Curricular Links:

English – writing nonfiction text, reading, comprehension skills

D&T Engineering Studies & Hospitality & Catering – Health & Safety in the workplace (Health & Safety at Work Act, RIDDOR, COSHH, Risk Assessments

Science - COSHH

Progression:

- Cambridge Technical and Cache Level 3 Courses Post 16
- A Level health & Social Care Post 16
- Health & Social Care Degrees at FE/University
- Social Care Degrees at FE/University
- Nursing Degrees at FE/University